

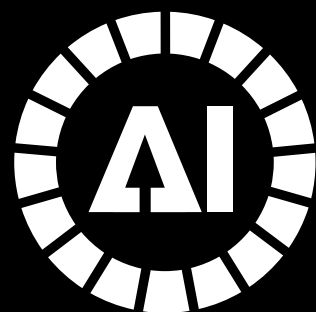
AI for Good  
Global Summit

## AI Standards Exchange

*Challenging the status quo of  
AI security*

11 July 2025  
Geneva, Switzerland





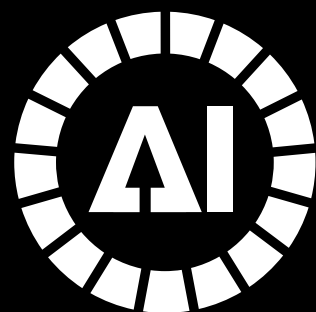
AI for Good  
Global Summit

## *Panelists*

11 July 2025  
Geneva, Switzerland

- Moderator: Babak Hodjat, CTO AI, Cognizant
- Mr Kai Wei, Director of AI Institute, CAICT
- Ms Xiaofang Yang, Senior risk expert, Ant Group
- Mr Evan Miyazono, Caltech/Stanford/Atlas computing
- Ms Elizabeth Bechtold, Group Head of AI Governance, Zurich Insurance Group





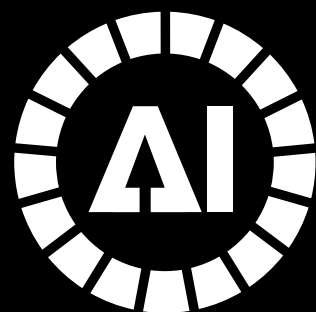
AI for Good  
Global Summit

## *Topics*

11 July 2025  
Geneva, Switzerland

- Agentic AI basics
- Most impactful threats to trust and security
- Practical mitigations
- Addressing trust in multi-agent AI systems
- Security, Interoperability, and Coordination standards





AI for Good  
Global Summit

## *1.Introduction*

11 July 2025  
Geneva, Switzerland

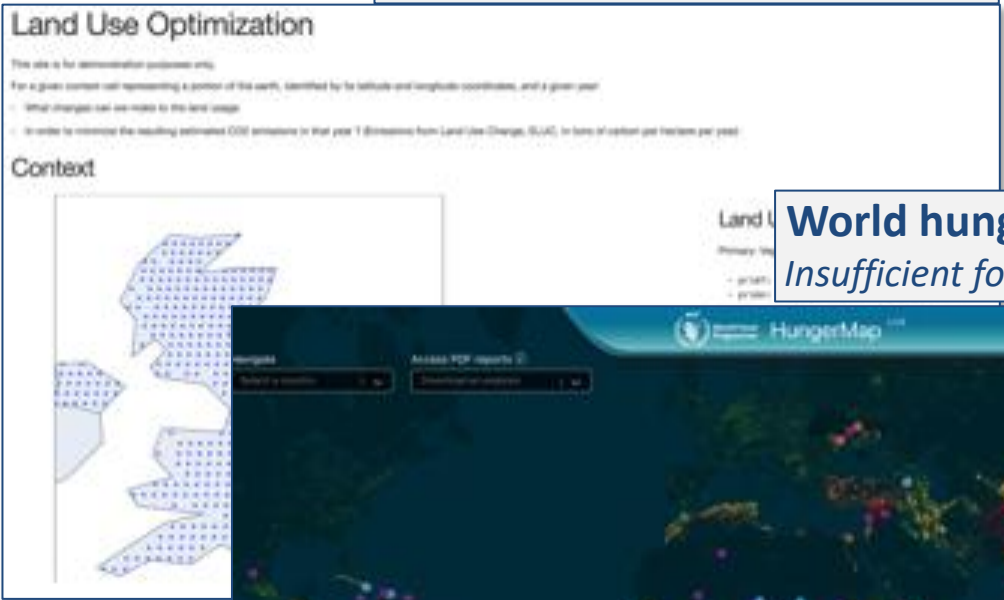


# AI-for-Good Initiative: combat challenging issues facing society

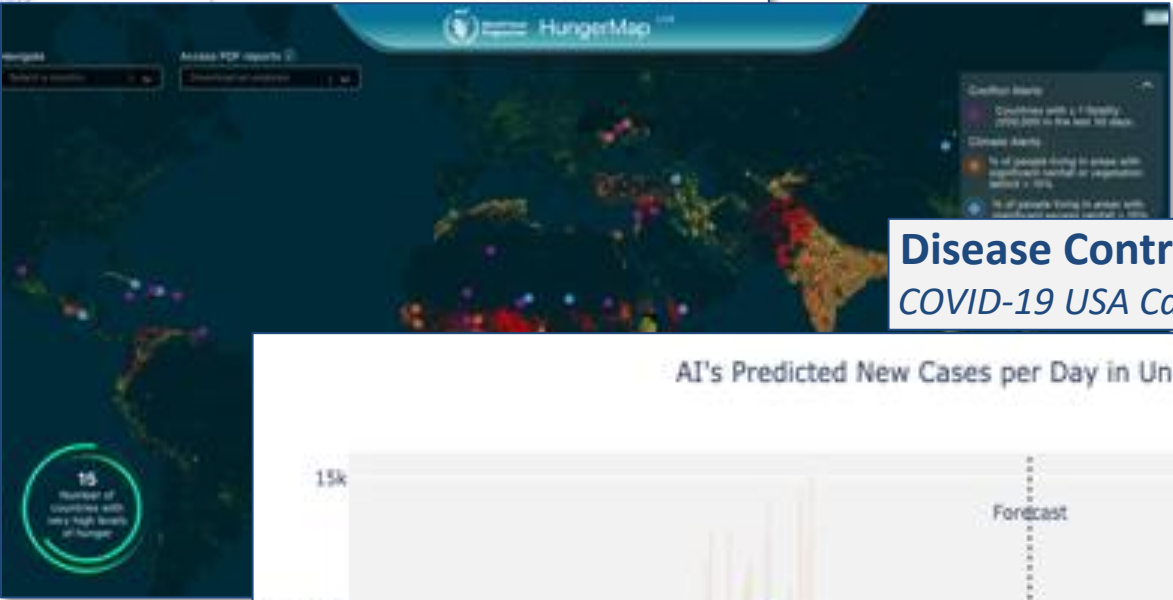
## AI-deployed real-world examples:



**Environmental Protection**  
*UK deforestation prevention*



**World hunger**  
*Insufficient food consumption rates*



**Disease Control**  
*COVID-19 USA Cases per Day*

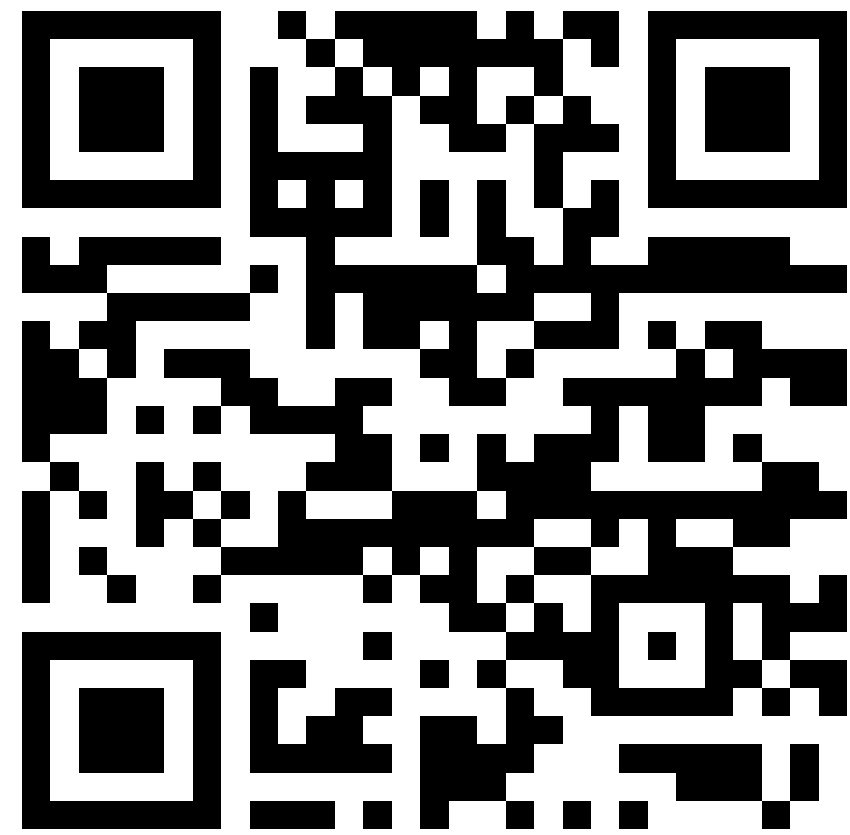






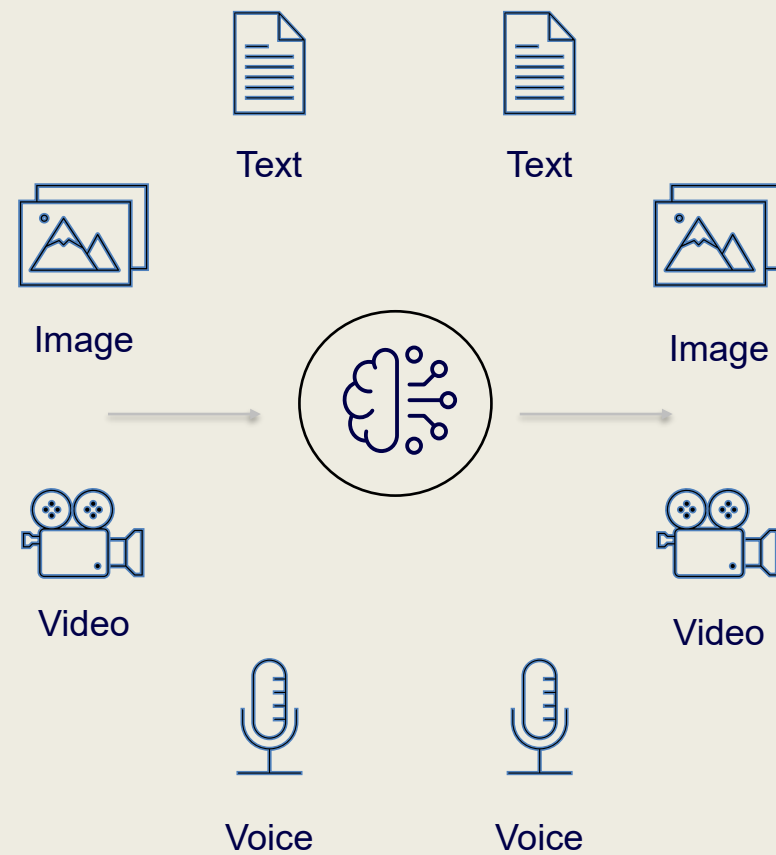
We need you!

Join the AI-for-Good  
initiative



# What is multi-agentic AI and how does it differ from traditional AI?

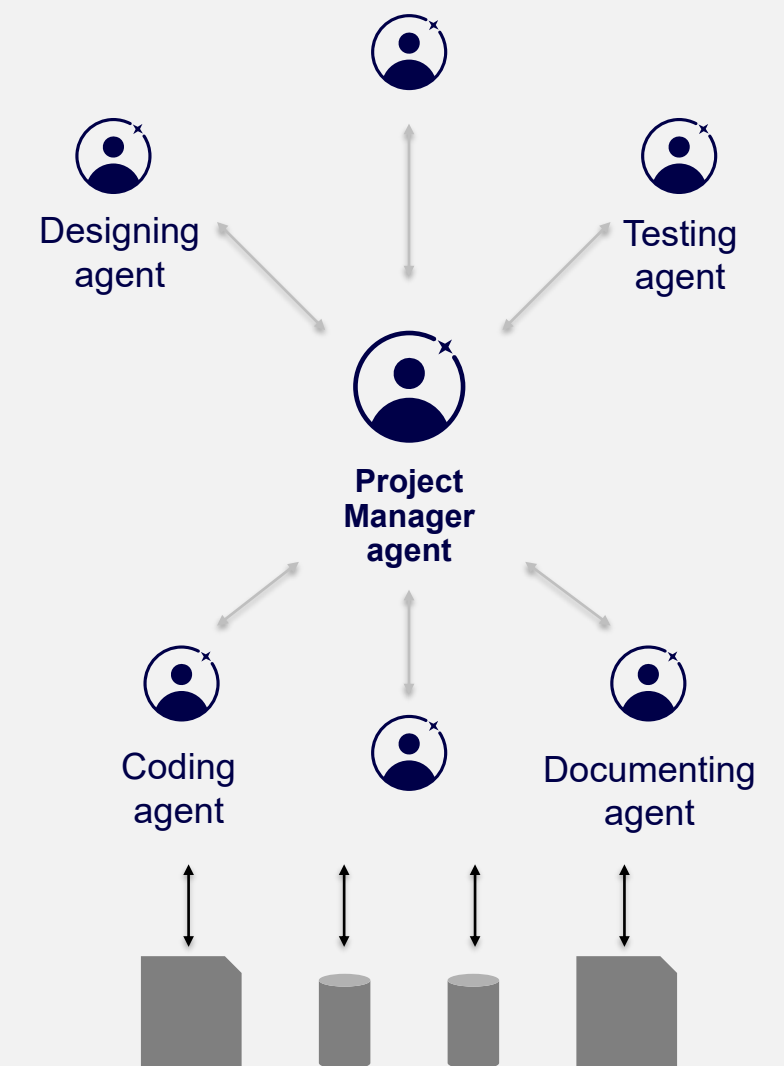
## Gen AI model generate predictions



## Agents do things



## Multi-agent systems work together



# Multi-agentic AI brings in the next big wave of AI advancement



Multiple agents can work toward a common goal that goes beyond the ability of individual agents.

The combined application of multiple agents can tackle complex tasks that individual agents cannot, while creating more adaptable, scalable and robust solutions.”\*

**Gartner**

**The market for AI agents is expected to see significant growth, rising from \$5.1 billion in 2024 to \$47.1 billion by 2030—Gartner\*\***



**25%**

**expected decrease  
in customer service  
cost\*\*\***



**30%**

**expected boost in  
operational  
efficiency\*\*\*\***



# OneCognizant

OneCognizant

My Actions

My Daily Corner

Manager Hub

3

Read more

My Corner

Install 1C Mobile app

Stay connected to work wherever you go.  
Scan to install the OneCognizant app via Intune Company Portal

My Daily Corner

Timesheet

Yearly Compliance

100%

Laptop 1

Asset No. AMBUS140801

NA

Lc

As

AN

NA

Leader Board

My Progress

#7020

11 Pts

Unlock Bronze with 39 more points!

Aditi Katira

MUM-509336

1

84 Pts

Sukumar Das

NOI-2036964

2

83 Pts

Saran Nithish N A

CHN-2379384

3

83 Pts

My Hub

My Rewards

My Service

EAP

Hodjat, Babak (754339)

AIA Platform | CTO - AI

San Francisco, CA-Mission St-COG

My Manager

S, Ravi Kumar (963072)

Chief Executive Officer

CEO Leadership Office

Activities

View All

LPM

Submit Timesheet

Outlook

Travel and Expense

BenefitSERV

e-Letters

View Timesheet

View Cognizant Holidays

View Assignments

My Learning Studio

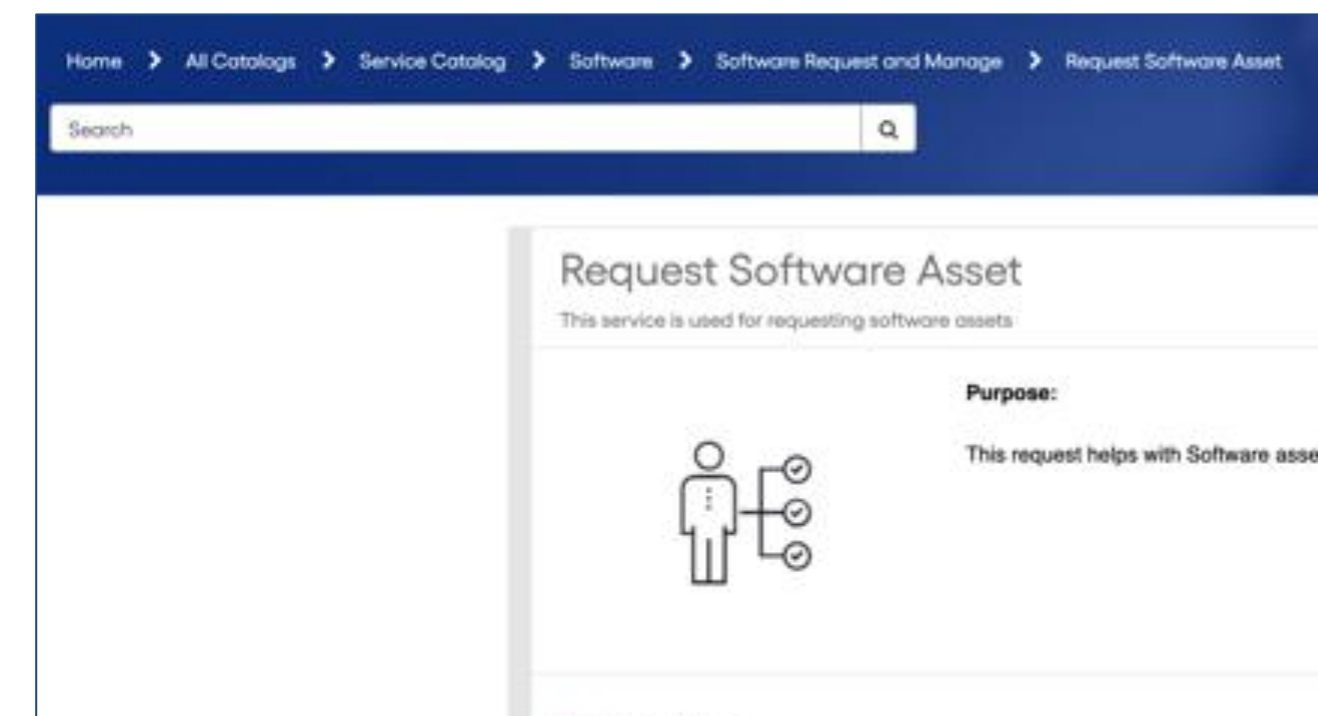
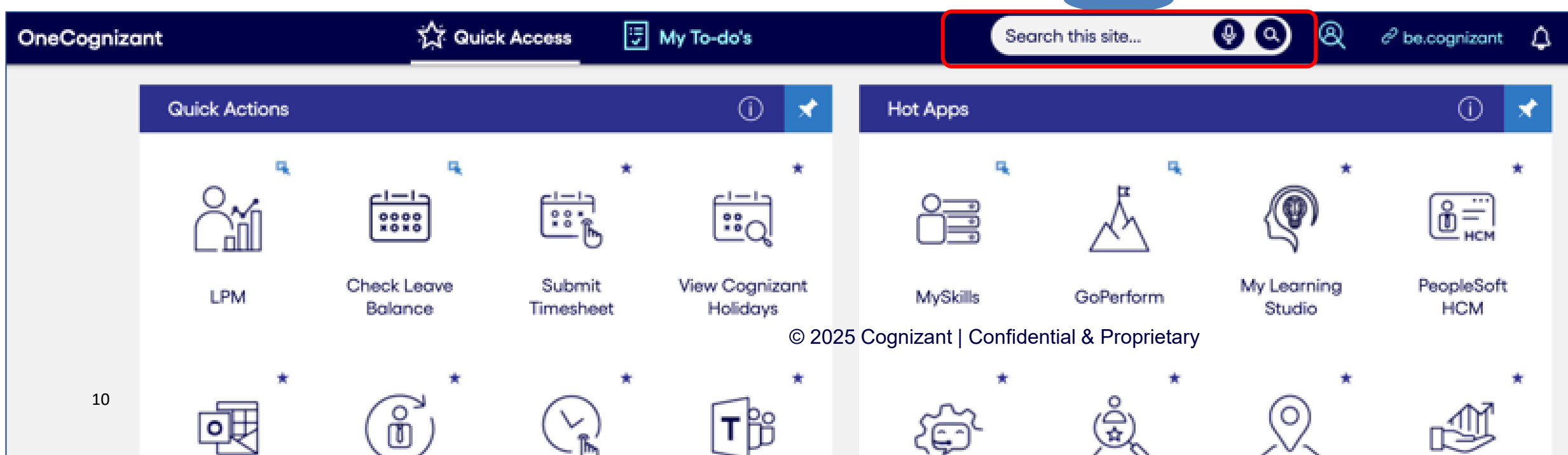
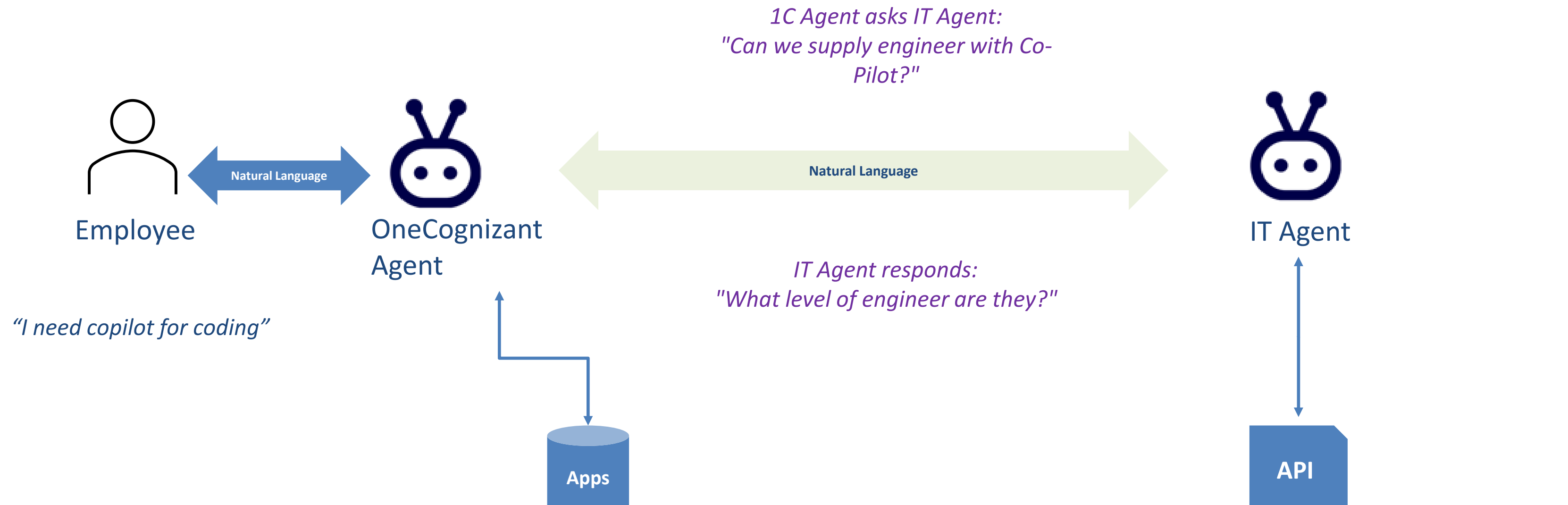
GoPerform

PeopleSoft HCM

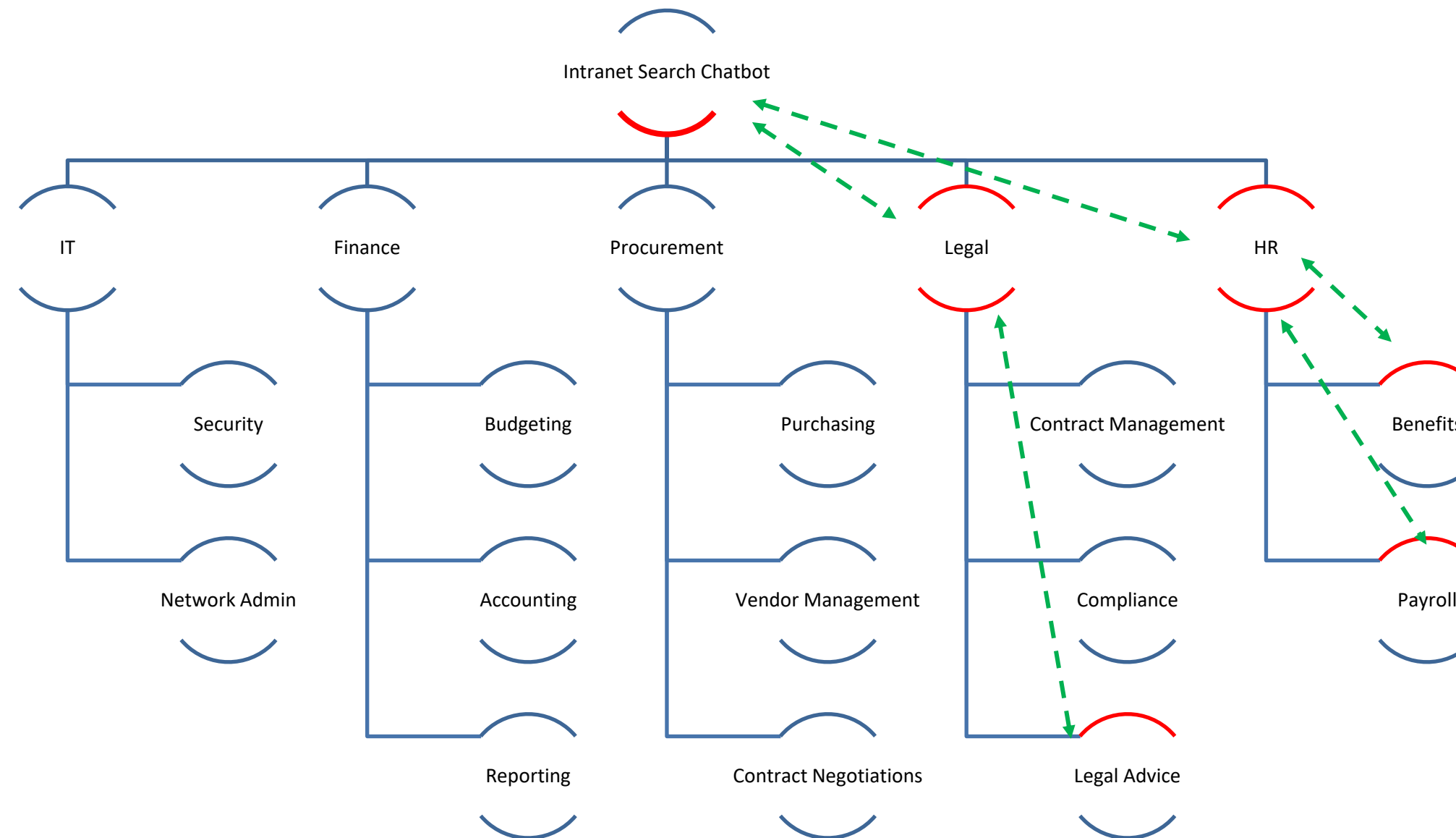
Apps

View All

# Interacting AI Agents = Greater Efficiency



# “I'm getting married”

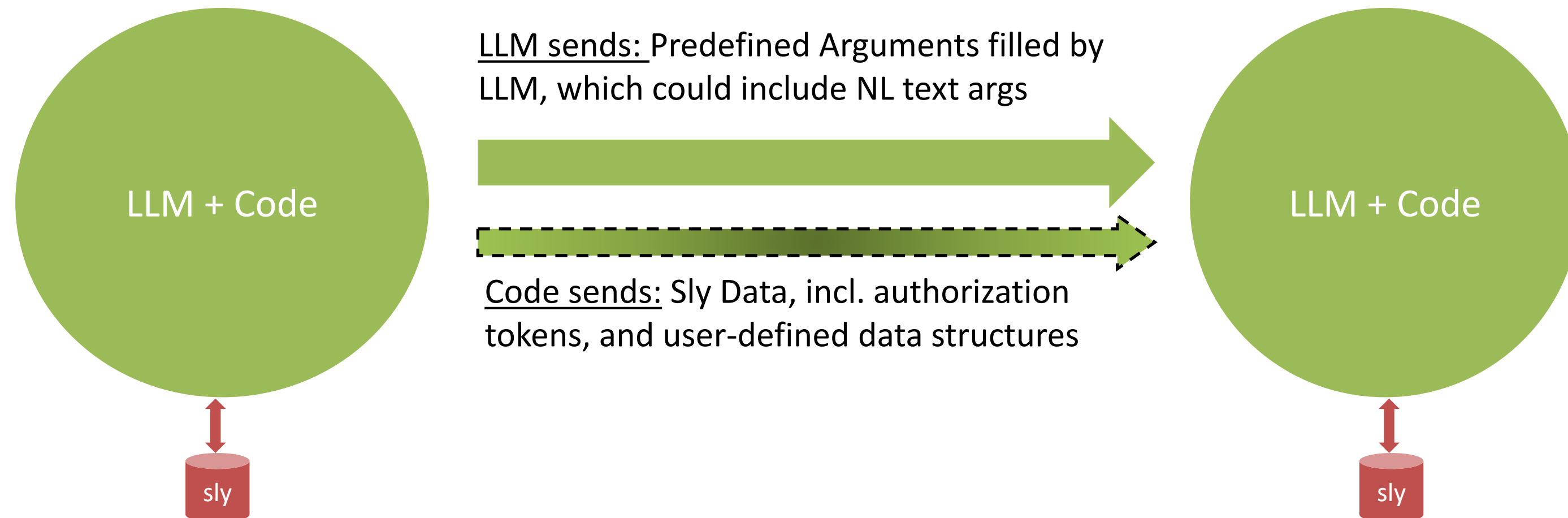


# Requirements for a multi-agentic enterprise

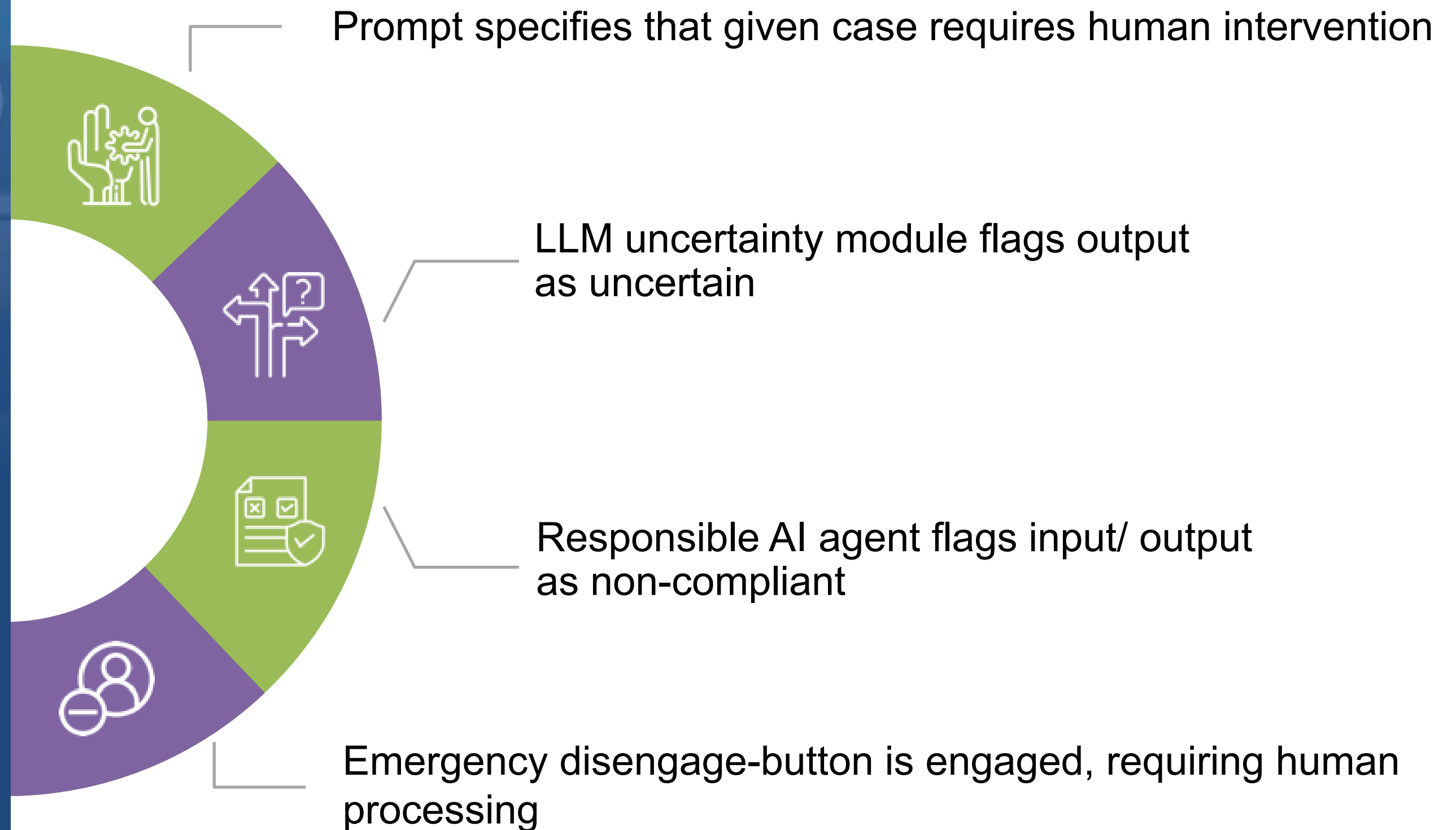
- **Grounded foundations**
  - Data, API/Microservices, Processes and Organization
- **Incremental expansion**
  - Interoperability, Departmental contributions, Sandboxing, Validation, Deployment process, Future-proof
- **Responsible AI**
  - Security, Governance, Risk Management, Trust
- **Custom UX (Cognizant Moment)**
  - Entry point agnostic, diversity of channels, user-centric, domain specific, adaptive
- **Maintenance and continuous improvement**
  - Logging per agent, Finetuning, LLM upgrade process
- **Metering and ROI**
  - Inference I/O cost, ROI gauge, efficiency/productivity calculator



## Inter-Agent Communication



**AI assistant handles data & requests and auto-routes to another assistant unless...**



**Responsible  
AI in multi  
agent  
architecture**



# Future Directions

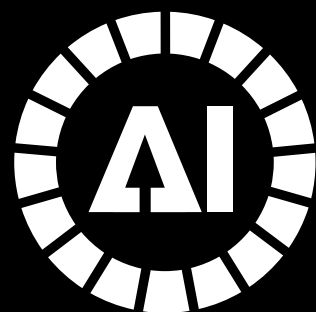
**Dynamic Architecture:** Agents autonomously reorganize based on performance, task demand, and changing business conditions

- Leverage ML to reconfigure workflows, improve resource allocation, optimize collaboration/processes
- Continuous learning loops to adapt agent roles and improve efficiency
- Automated creation of new agents
- Automated merger of agents

**Scalability & Adaptability:** automatically adapt to new tasks or reassign resources as needed

**Non-aligned Agents:** Agents from two-sided markets communicate/negotiate



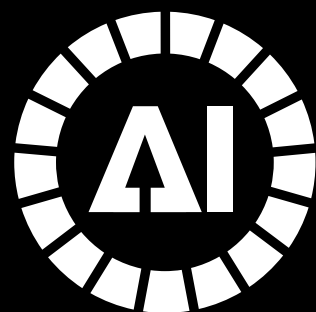


AI for Good  
Global Summit

## *2. Panelist Introductions*

11 July 2025  
Geneva, Switzerland



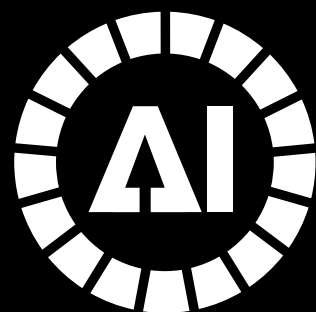


AI for Good  
Global Summit

### *3. Panel Discussion*

11 July 2025  
Geneva, Switzerland





AI for Good  
Global Summit

Q&A

11 July 2025  
Geneva, Switzerland

